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November 5, 2003

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Atty. Docket No.: P68324US1

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Mail Stop PATENT APPLICATION Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Transmitted herewith for filing is the complete application which claims priority from and the benefit of U.S. Provisional Application Serial Number 60/423,528, filed on November 5, 2002, of Sean KELLY, Christopher ROGERS, Murray QUARMBY and Christopher BOON for A DIALOG MANAGEMENT SYSTEM and which is hereby incorporated by reference. The application comprises a 51-page specification including 21 claims (1 independent) and Abstract, 10 sheets of drawings, and a Declaration and Power of Attorney.

Accompanying the application for filing is:

Preliminary Amendment;

Small Entity Declaration under 37 C.F.R. Section 1.19 and 1.27;

Assignment document, cover letter and \$40.00 fee for recordation of Assignment.

The filing fee has been calculated as shown:

Basic Fee for Small Entity:

Total Claims

21 - in excess of 20 = 1 (x \$9.00=)

Total Ind. Claims $\underline{1}$ - in excess of $3 = \underline{0}$ (x \$43.00=)

\$ 385.00

9.00 .00

TOTAL FILING FEE

\$ 394.00

Check No. 65910 in the amount of \$434.00 is enclosed to cover the Filing Fee and fee for recordation of Assignment. The Commissioner is hereby authorized to charge payment of any fees set forth in \$\$1.16 or 1.17 during the pendency of this application, or credit any overpayment, to Deposit Account No. 06-1358. A duplicate copy of this sheet is enclosed.

By_

Respectfully submitted,

JACOBSON HOLMAN PLLC

John C. Holman

Reg. Nb. 22,769

JCH